

# Treatment and Prevention Update

## CalOMS-Treatment

### Critical Dates

January 1st is an exciting date for ADP, not only is it New Years Day ☺, it is also the start of two new programs. For Drug MediCal, it is the date that counties and direct providers are expected to be HIPAA compliant for Drug Medi-Cal billing (if you have questions about this, please contact Mike Ellison at 916-327-6372). For CalOMS, counties and direct providers are required to begin collecting CalOMS Treatment data, even if their electronic systems are not ready or are not yet

certified. The data does not have to be submitted to ADP until March 15, 2006.

### ADP System Update

As of late October, the CalOMS Treatment database at ADP was production-ready, which means that it was ready to receive data from the counties and direct

providers. It was extensively tested by ADP staff, a process of several months that went very smoothly thanks to an excellent design and development effort by both ADP and their system developer Hubbert Systems Consulting and Natoma Technologies.

Two counties, San Luis Obispo and Merced assisted ADP in the final pilot testing of the ITWS interface, and proved that the ADP system can receive and process CalOMS files. These two counties, plus Los Angeles and Colusa, were the first to initiate certification testing with ADP. The next step in development for the ADP system is the design and development of the output subsystem which will yield the CalOMS outcome reports. ADP staff is currently finalizing output report designs including analyzing how the reports will be used to assess treatment outcomes.

### Certification Testing Underway

*Lights? Cameras? Success!!*

A hearty congratulations to San Luis Obispo, Los Angeles, and Colusa counties!! San Luis Obispo was the first county to successfully complete the CalOMS

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certification testing process! Close on their heels, Los Angeles County was only one day and one test case behind San Luis Obispo. Then Colusa County tested with ADP and completed certification this week. The staff at all three counties worked very diligently – not only to certify, but also to assist ADP in improving the certification testing process for others. San Luis Obispo's Jim Scarletta generated numerous recommendations that have been incorporated into the certification testing process and others that have been added to the list of possible system enhancements.

San Luis Obispo and LA counties initiated the certification testing process in mid-October with a readiness assessment conference call between each county and ADP. This call gave the counties an opportunity to ask questions of ADP regarding the certification testing process. It also gave ADP a chance to learn about each county's system, the county's project status and to mutually determine appropriate scheduling to proceed with certification.

Following the calls a flurry of activity occurred during which the counties applied for and received access to the ITWS portal for CalOMS, and they received their test cases. A second conference call enabled each county to ask questions about the test cases and ITWS. E-mails and phone calls flew as the actual tests started.

Of course there was a glitch or two, but, the two initial counties are already transitioning to collect CalOMS data on their systems starting Jan 1, 2006.

Five other counties and two direct providers are in line to certify before the end of 2005.

An equal number of counties and direct providers have held readiness assessment conference calls with ADP and have scheduled a week in January or February to begin certification testing. All counties and direct providers should contact ADP to schedule a readiness conference call about four weeks before you wish to begin certification testing – we are looking forward to those calls!

## Certification Testing Tools

The CalOMS High Level Overview of Certification Testing document provides county administrators, direct providers, information technology (IT) managers, staff and developers with a summary overview of the certification testing process for California Outcome Measurement System (CalOMS) Treatment data collection and reporting systems.

In addition to this document, our website has the CalOMS Treatment Certification Testing Guide with details about certification testing as well as a spreadsheet of sample system test cases with suggestions on test cases you may wish to create to test your system. As new documents about certification are created they will be added to the CalOMS website in the Certification Tools section at

[www.adp.ca.gov/CalOMS/certificationtools.shtml](http://www.adp.ca.gov/CalOMS/certificationtools.shtml)

## Regional Trainings Wrap-up

This fall ADP conducted five training sessions in five weeks—some “live” and some via web broadcast. The sessions were well attended and 265 people participated as trainees. The web broadcasts were very successful and the

demand was almost more than we could handle.

Thanks to all who participated; a mix of representatives from direct providers (15), vendors (11) and counties (52) who attended with inquiring minds, good questions and concerns. Thank you for your comments and questions which led to numerous lively exchanges. A special thank you also to Alameda County and Barry Hall for hosting one of the “live” training sessions in Oakland.

The trainings focused on the next steps in implementing CalOMS for those organizations that have selected a CalOMS solution. It dealt with the final steps for implementation, including certification testing, training and transition from CADDs to CalOMS. Training sessions described uploading data to the ADP database through ITWS, the process and procedures for certification, and the monthly compliance report that will enable counties and direct providers to track the quality of their CalOMS data submissions.

The certification process was reviewed in detail and a panel of representatives discussed approaches to training. Brenda Randle of Kings County, Mark McConville of Second Chance from Alameda County, and Barry Hall of Alameda County discussed training approaches and shared their suggestions for training on the CalOMS questions. These three individuals kindly shared their experience in training counselors and how to turn a delicate question into an educational opportunity.

## Training Tools

The CalOMS website now has a section on the right sidebar, titled Training Tools.

Documents which may be helpful in training can be accessed here. Currently it includes the Data Collection Guide, an Overview of CalOMS PowerPoint and an Excel spreadsheet of the CalOMS questions and allowable values. Madera County has also shared their forms and Sonoma County has shared a PowerPoint and workbook for training users on basic computer skills. You can access these documents from this link: [www.adp.ca.gov/CalOMS/trainingtools.shtml](http://www.adp.ca.gov/CalOMS/trainingtools.shtml)

## CalOMS Website Resources

The CalOMS website has undergone renovation as we try to make it as informational and easy to use as possible. Some documents are on the website in several places; therefore you can find the latest version of the Data Collection Guide in both Training Tools and Regional Meetings. The latest version of the Data Dictionary is located under both the Information Technology and What’s New headings. Both are “living” documents and will be updated periodically. When they are updated you will receive an e-mail listing the revisions and pointing you to their location on the website.

## County Status Updates

The County Status Updates that you are providing to ADP on a monthly basis continue to be hugely helpful to ADP in understanding project status from the county and direct provider perspective. All counties, except one, have either identified a vendor, are in negotiation with a vendor or are building a system in-house. It has been gratifying to see the numbers of counties and direct providers with a solution steadily increase and to track the increasing numbers of counties that are participating in certification activities.

As counties and direct providers begin the work of training their staff and testing their systems, ADP staff is receiving more questions and feedback on the project, the ADP system, and documentation. This is very helpful as it allows us to strengthen our documentation and address issues. As you prepare your County Status Updates, which are due January 5, please check your dates for certification and when you estimate you

will start using your system to collect CalOMS data. We are using these dates to schedule our certification testing and transition resources.

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## CalOMS-Prevention

ADP Prevention Services has contracted with KIT Solutions, Inc. to provide a web-based service to collect prevention outcomes data. This service is called CalOMS Prevention.

### Open Letter

The following is the text of a letter previously distributed by e-mail on November 30, 2005

**Dear County Administrators, County PADS Contacts and Provider Prevention staff:**

New and exciting happenings are forthcoming for counties and providers funded for primary prevention services with Substance Abuse Prevention and Treatment (SAPT) block grant dollars via the Department of Alcohol and Drug Programs (ADP). Many may have already been informed of the upcoming changes, but for those that have not, the following information will be very valuable.

This correspondence is being provided to all County Administrators, County Prevention

Activities Data System (PADS) contacts, and providers currently receiving SAPT funding for primary prevention and submitting PADS data. All counties and those providers that continue to receive SAPT primary prevention funding for Fiscal Year (FY) 2006/07, which begins in July 2006, will be impacted. As such, ADP is making every effort to share information to assist in making this transition period as smooth as possible and anticipate sending out these informative messages on a monthly basis.

### Background

The federal Substance Abuse and Mental Health Services Administration (SAMHSA), which governs the SAPT block grant, has introduced the National Outcome Measures (NOM) for both prevention and treatment. Although not finalized, States are expected to conform to the new reporting requirements and begin collecting outcomes based data. Additional information on the NOM's is available via SAMHSA's web-site at the following address:

[www.nationaloutcomemeasures.samhsa.gov/.outcome/index.asp](http://www.nationaloutcomemeasures.samhsa.gov/.outcome/index.asp). SAMHSA has also

introduced the Strategic Prevention Framework (SPF) which was shared with all counties via ADP Bulletin 05-04 in June 2005. The SPF is a five step process that provides a systematic approach to evidence-based, outcome oriented prevention planning at the county level. The ADP Bulletin can be viewed at the following address: [www.adp.ca.gov/ADPLTRS/05-04.shtml](http://www.adp.ca.gov/ADPLTRS/05-04.shtml).

The current PADS system cannot accommodate the new reporting requirements or the SPF and will retire in July 2006 upon full receipt of the fourth quarter data submissions for FY 2005/06. A new data collection service, called the California Outcome Measurement Service for Prevention (CalOMS Prevention), will replace PADS in July 2006 for all FY 2006/07 primary prevention data. ADP contracted with a third party vendor, KIT Solutions, Inc., to provide this service free of charge to all counties and primary prevention funded providers. Additional Information on KIT Solutions, Inc. is available via their web-site at the following address: [www.kitsolutions.net/company](http://www.kitsolutions.net/company).

ADP and KIT Solutions will begin conducting training in March 2006 for county and provider staff that will utilize CalOMS Prevention in FY 2006/07. More specific information on the locations and dates of the regional trainings will be included in future correspondence.

The following will give you more information on CalOMS Prevention.

### **CalOMS Prevention Highlights**

- CalOMS Prevention is a fully web-based data collection service for primary prevention that can be accessed by both counties and prevention providers.
- Providers will now be able to enter their own data directly into the service rather than sending a hard copy to the county for data entry.
- The service accommodates real-time data entry (hourly, daily, monthly, etc.) resulting in counties and providers no longer needing to accumulate three months worth of data for a quarterly entry.
- Other than a computer and internet access, no special hardware or custom software are needed to utilize the service.
- The service consists of a total of nine modules: Assessment, Capacity, Planning, Implementation, Evaluation, Reports, Administration, Knowledge-base and Support.
- Five of the modules directly relate to supporting the SPF.
- The data elements will be similar to what is currently gathered by PADS with the addition of planning and outcomes data.
- Service provides access to current best practices, science-based prevention models and relevant data sources.
- Raw data can be exported into Access and Excel.
- Users can generate built-in standardized reports or build ad-hoc reports.
- ADP can communicate directly with users via a message board – messages are automatically displayed upon log-in.
- Counties and providers have the option of tracking staff hours.
- Individual participants in prevention programs (e.g., FNL) can be tracked - all data on individual participants is encrypted and is not available to anyone outside the primary source.

- Service provides access to expert help via telephone, user manuals, training scenarios, and multi-media tutorials that will take users step-by-step through the screens.

### **CalOMS Prevention Pilot Test Workgroup**

In August 2005, ADP solicited all 58 counties for interest in assisting ADP and KIT Solutions in pilot testing CalOMS Prevention along with a few of their providers. Twenty-six counties responded and twenty volunteered. The pilot test workgroup needed to be a manageable size, so all of the volunteers were evaluated and seven counties were chosen. The final choices were based on county size, location, user skill, and range of services delivered. The seven counties are Butte, Contra Costa, Del Norte, Kings, Orange, San Diego and Santa Barbara. ADP will use the input from the

counties and providers to enhance the service and make it the best tool for California.

The pilot test workgroup attended a kick-off meeting at ADP in October 2005 and were trained on the first four modules - Assessment, Administration, Knowledge-Base and Support. They have since been tested by the workgroup and completed. The CalOMS Prevention Team is currently working on the Capacity and Planning modules and expects to have them ready for testing in early January 2006. Completion and testing of all nine modules is expected to continue into June 2006.

### **CalOMS Prevention Questions**

Please direct questions or concerns regarding the information contained in this message to Laura Colson at [lcolson@adp.state.ca.us](mailto:lcolson@adp.state.ca.us) or (916) 323-8336 or Kami Browning at [kbrowning@adp.state.ca.us](mailto:kbrowning@adp.state.ca.us) or (916) 327-4425.

### **CalOMS Prevention Schedule**

#### **Customize Service**

July 2005 – June 2006

#### **Selection of Pilot Test Workgroup**

September 2005

#### **Training for Pilot Test Workgroup**

October 2005

#### **Pilot Testing of Service**

November 2005 – July 2006

#### **Statewide User Training**

March – June 2006

#### **Full Implementation**

July 2006

#### **Begin data submission**

July 2006

#### **Last PADS Submission**

July 2006 (April, May, June data)